

Assistance for People Impacted by the 2023 BC Wildfires



Personalized support during recovery

The Canadian Red Cross is meeting with people impacted by the 2023 BC Wildfires to understand their unique needs and provide support in the following ways:

- ✓ Assess personal situations and explain the recovery supports available
- ✓ Assist in navigating the recovery process and making informed decisions for personal recovery plans and efforts
- ✓ Identify and prioritize next steps
- ✓ Support understanding of insurance and community resources
- ✓ Support with forms and processes (sorting papers, obtaining a permit from the municipality, etc.)
- ✓ Suggest referrals to other services and provide connections, where needed (legal advice, financial advice, mental health and psychosocial support, etc.)
- ✓ Provide financial assistance to access mental health services
- ✓ Provide emotional support

Housing repair and reconstruction

As part of its personalized support for recovery through the housing repair and reconstruction support program, the Canadian Red Cross is also working with homeowners who have been unable to return to their primary residence following the 2023 BC Wildfires.

People who have been unable to return home may receive financial support to help:

- ✓ Meet the immediate needs for their household and replace essential household goods
- ✓ Clean up their home and property
- ✓ Assist with expenses related to the repair and rebuilding of their primary home
- ✓ Assist with expenses related to moving to a new location where repairs or rebuilding are not possible

The Canadian Red Cross is reaching out to those who have identified interest in this assistance. If you have been impacted by the 2023 BC Wildfires and have questions about available supports, please contact the Red Cross by calling **1-833-966-4225 from Monday to Friday between 9:00 a.m. to 6:00 p.m. PST or send an email to **BCFires2023@redcross.ca**.**

A private and confidential appointment will be arranged with your family representative. Assistance is determined on a case-by-case basis and is not intended to duplicate insurance coverage or other assistance programs.